



DISS OTTERS

A local swimming club at the heart of the community



Updated Friday, 01 May 2020 at 3:29 PM

Coronavirus (COVID-19)

Further to the update on 17th March, Diss Otters Swimming Club is continuing to follow the Government's implementation of control measures in the fight against Coronavirus (COVID-19). All training and competitions will be closed until more government advice is provided in order to follow stay at home guidance. We will continue to follow all government advice and will provide news on a re-opening date as soon as the situation allows.

We will review this decision as the situation progresses and will provide further information as it becomes available. As you will realise this has been a difficult decision and there will be many questions following this news, please try to stay as active as you can during this period whilst maintaining social distancing and following government advice.

DD Memberships

- We have frozen all direct debit instructions for monthly fees – we will not take any payments until further notice and this will mean that you will not have to ask your bank to cancel the direct debit. The only exception to this is for the Strength & Conditioning sessions which we will notify you of when payment is due.
- Your membership will only remain valid while your direct debit remains in place but is frozen.
- Any cancellations of direct debits will be treated as a member leaving the club.

By having direct debit instructions still in place, albeit frozen, it will help to remove any delays and associated fees resulting from the administration of new agreements with financial institutions when we are in a position to re-open.



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Tuesday, 17 March 2020 at 4:26 PM

Coronavirus (COVID-19)

It is with great disappointment that we have just been advised that following the announcement by central government of its plans to restrict the spread of COVID-19 virus by eliminating all non-essential movement, South Norfolk Council have taken the difficult decision to fully close all four of their leisure facilities from 10pm on Tuesday 17th March.

It is planned that the centres will remain closed until, at least 1 May 2020.

We will review this decision as the situation progresses and will provide further information as it becomes available.

We apologise for any inconvenience that this closure causes but we are sure that you will understand the reasons for the action we have taken